October 09, 2008

TO: ALL DODGE DEALERS

FROM: GLOBAL SERVICE

SUBJECT: RAPID RESPONSE TRANSMITTAL #08-079

Right Outside Rearview Mirror Loose

INVOLVED VEHICLES:

2009 (LC) Challenger

NOTE: This Service Action affects both sold and unsold vehicles.

NOTE: This Service Action should not be a transportation claim.

NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership. All involved vehicles will be loaded into the VIP system.

NOTE: This should be a top priority and be completed prior to sale to avoid suspect vehicles being delivered to customers.

DISCUSSION:

A number of vehicles equipped with fold away power mirrors (sales code - GTN) were shipped with a loose right outside rearview mirror that will not stay in a normal position. Dealers are required to replace the right outside rearview mirror.

PARTS REQUIRED:

Qty.	Part No.	Description
(AR) 1	1GD72FDTAD	Mirror, Outside, Rearview, Right, with (GTN) - Dark Titanium
(AR) 1	1GD72AXRAD	Mirror, Outside, Rearview, Right, with (GTN) - Black
(AR) 1	1GD72ARHAD	Mirror, Outside, Rearview, Right, with (GTN) - Inferno Red
(AR) 1	1GD72WS2AD	Mirror, Outside, Rearview, Right, with (GTN) - Bright Silver
(AR) 1	1GD72SW1AD	Mirror, Outside, Rearview, Right, with (GTN) - Stone White
(AR) 1	1GD72ZR3AD	Mirror, Outside, Rearview, Right, with (GTN) - Torred

REPAIR PROCEDURE:

- Replace the right outside rearview mirror. Follow the detailed service procedures available in DealerCONNECT/TechCONNECT, under: Service Info > Group 23 – Body > Exterior > Mirror, Outside Rearview > Removal and Installation.
- If the vehicle is equipped with Automatic Express Up power windows or Electronic Stability Program (ESP), review and perform the battery reconnection procedures as applicable. Follow the detailed service procedures available in DealerCONNECT/TechCONNECT, under: Service Info > Group 08 – Electrical > 8F – Engine Systems > Battery System > Standard Procedure > Battery Reconnection.

POLICY: Reimbursable within the provisions of the warranty.

NOTE: USE OF THE LABOR OPERATION INCLUDED WITH THIS SERVICE ACTION ON VEHICLES OTHER THAN THOSE INVOLVED MAY BE SUBJECT TO CHARGE BACK.

TIME ALLOWANCE:

LABOR OPERATION NO:

23-04-21-90 Mirror, Right Side Remote Power Outside 0.4 Hrs.

Rearview – Replace (B)

23-04-21-91 Optional Equipment – Calibrate ESP 0.2 Hrs.

FAILURE CODE: ZZ - Service Action

If you have any questions, contact your Business Center.