

April 7, 2009

**TO:** ALL CHRYSLER AND DODGE DEALERS

**FROM:** GLOBAL SERVICE

**SUBJECT:** RAPID RESPONSE TRANSMITTAL #09-019  
No Start, Hard Start, Long Crank

**INVOLVED VEHICLES:**

2009 (LX/LE) 300/300C/Charger  
2009 (LC) Challenger

**NOTE: This Service Action affects both sold and unsold vehicles.**

**NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership. All involved vehicles will be loaded into the VIP system.**

**NOTE: This should be a top priority and be completed prior to sale to avoid suspect vehicles being delivered to customers.**

**DISCUSSION:**

A number of vehicles equipped with a 5.7L/6.1L engine (sales code ESF, EZD or EZH) were shipped that may exhibit a no start condition in high ambient temperatures due to a low engine RPM cranking condition. Dealers are required to replace the battery, battery negative ground cable and transmission ground cable.

**PARTS REQUIRED:**

1	04607107AA	Wiring, Battery Negative
1	68060322AA	Jumper, Wiring (Transmission Ground Cable)
AR	BB94R750AA	Battery, 730 CCA (U.S.A. & International)
AR	BA094R730W	Battery, 730 CCA (Canada)
AR	BB94R700MA	Battery, 730 CCA (Mexico)
AR	05080706AA	Battery, 730 CCA (Dubai)
AR	05170018AA	Battery, 730 CCA (Japan)

**REPAIR PROCEDURE:**

1. Replace the battery ground wiring (rear negative ground cable p/n 04607107AA). Follow the detailed service procedures available in DealerCONNECT/TechCONNECT, Refer to Group 8 - Electrical > 8F – Engine Systems > Battery Systems > Cable, Battery > Removal and Installation Procedures.
2. Replace the jumper wiring (negative engine compartment p/n 68060322AA). Follow the detailed service procedures available in DealerCONNECT/TechCONNECT, Refer to Group 8 - Electrical > 8F – Engine Systems > Battery Systems > Cable, Battery > Removal and Installation Procedures.
3. Replace the battery. Refer to Group 8 - Electrical > 8F – Engine Systems > Battery Systems > Battery > Removal and Installation Procedures.

**NOTE: Recalibrate Express Windows and ESP per the battery replacement procedure.**

**POLICY:** Reimbursable within the provisions of the warranty.

**NOTE: USE OF THE LABOR OPERATION INCLUDED WITH THIS SERVICE ACTION ON VEHICLES OTHER THAN THOSE INVOLVED MAY BE SUBJECT TO CHARGE BACK.**

**TIME ALLOWANCE:**

**LABOR OPERATION NO:**

08-08-15-90 Replace Cables and Battery, 0.6 Hrs.  
Includes express window, ESP Calibrate (B)

**FAILURE CODE:** ZZ - Service Action

If you have any questions, contact your Business Center.