

August 10, 2009

TO: ALL DODGE DEALERS

FROM: GLOBAL SERVICE

SUBJECT: RAPID RESPONSE TRANSMITTAL/SERVICE ACTION #09-046
Deck Lid Misalignment

INVOLVED VEHICLES:

2009 (LC) Challenger

NOTE: This Service Action affects both sold and unsold vehicles.

NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership. All involved vehicles will be loaded into the VIP system.

NOTE: This should be a top priority and be completed prior to sale to avoid suspect vehicles being delivered to customers.

DISCUSSION:

A number of vehicles may have been built with the rear deck lid improperly adjusted during assembly. The out of adjustment condition occurred primarily on the right side of the deck lid and would be noticed as an over flush condition on vehicles without a spoiler and under flush on vehicles with a spoiler. Dealers are required to inspect and adjust the latch and / or hinges to obtain the proper fit / finish.

REPAIR PROCEDURE:

1. Visually inspect the deck lid for proper alignment, gap and fit to surrounding body panels. Figure 1 is an example of a deck lid that is NOT properly aligned. Figure 2 is an example of a deck lid that IS properly aligned.



Figure 1- Incorrect Alignment

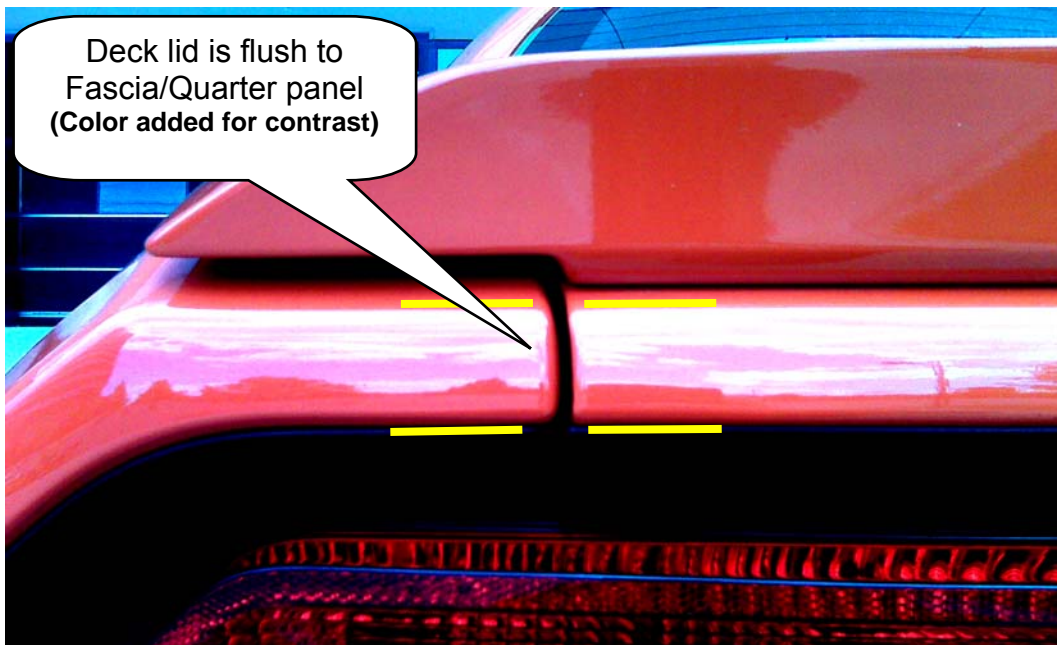


Figure 2- Correct Alignment

2. Refer to the fit objectives outlined in DealerConnect > Service Info > 23-Body > Body Structure > Gap and Finish > Specifications > Gap and Flush.
3. Adjust the latch striker position as necessary to achieve proper deck lid latch operation.
4. Adjust the deck lid hinge positions and upper over slam bumpers as necessary to achieve proper spacing and operation.

POLICY: Reimbursable within the provisions of the warranty.

NOTE: USE OF THE LABOR OPERATION INCLUDED WITH THIS SERVICE ACTION ON VEHICLES OTHER THAN THOSE INVOLVED MAY BE SUBJECT TO CHARGE BACK.

TIME ALLOWANCE:

LABOR OPERATION NO:

23-41-25-90 Inspect and Adjust Deck Lid (X) 0.2 Hrs.

FAILURE CODE: ZZ - Service Action

If you have any questions, contact your Business Center.