

September 29, 2009

TO: ALL DODGE DEALERS

FROM: GLOBAL SERVICE

SUBJECT: RAPID RESPONSE TRANSMITTAL / SERVICE ACTION #09-066 REV. A
Grille Blister

THIS IS A REVISION TO RAPID RESPONSE TRANSMITTAL #09-066 DATED SEPTEMBER 28, 2009 WHICH SHOULD BE REMOVED FROM YOUR FILES. THIS REVISION IS FOR THE PART NUMBER. ALL CHANGES ARE HIGHLIGHTED WITH **ASTERISKS****.**

INVOLVED VEHICLES:

2009 (LC) Challenger

NOTE: This Service Action affects unsold vehicles only.

NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership. All involved vehicles will be loaded into the VIP system.

NOTE: This should be a top priority and be completed prior to sale to avoid suspect vehicles being delivered to customers.

DISCUSSION:

A number of vehicles were shipped with a Grille that may contain a "blister" type imperfection. Dealers are required to inspect the grille in the suspect area(s) and replace the Grille if a blister is found.

PARTS REQUIRED:

AR (1) ****68043388AA**** Grille, Radiator

REPAIR PROCEDURE:

1. Inspect Grille in two suspect areas for signs of imperfections or “blisters” (Fig. 1).

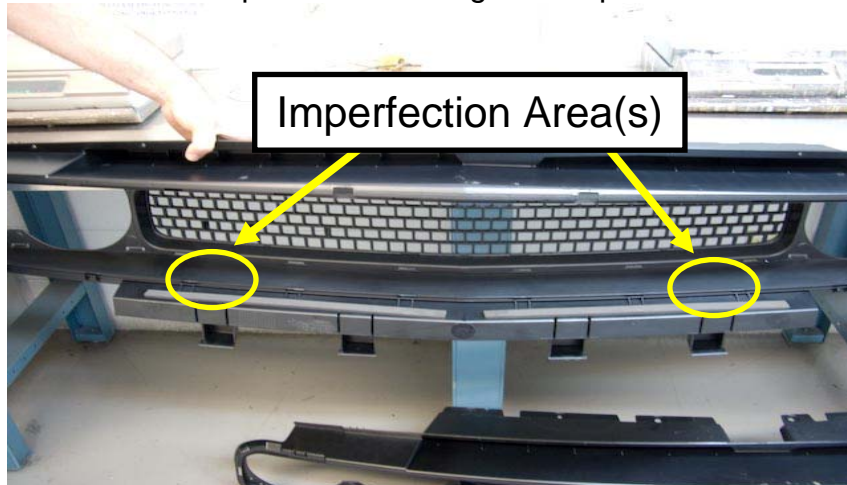


Figure 1

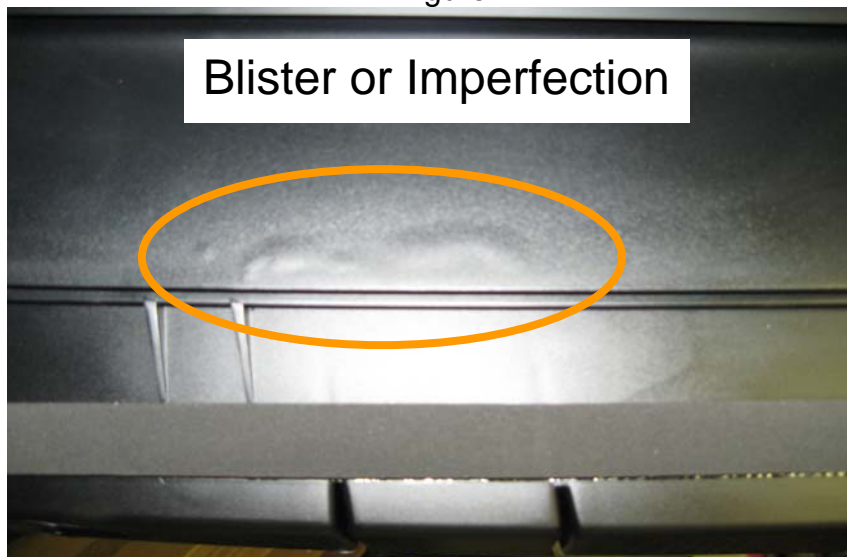


Figure 2

2. Does the Grille show signs of “blistering” in the suspect area(s) (Fig. 1 / 2)?
 - a. **NO** >>> No further action is required. Return vehicle to inventory.
 - b. **YES** >>> Replace the Grille as outlined in DealerCONNECT > TechCONNECT > Service Info >23-Body> Exterior > Grille > Removal/Installation.

POLICY: Reimbursable within the provisions of the warranty.

NOTE: USE OF THE LABOR OPERATION INCLUDED WITH THIS SERVICE ACTION ON VEHICLES OTHER THAN THOSE INVOLVED MAY BE SUBJECT TO CHARGE BACK.

TIME ALLOWANCE:

LABOR OPERATION NO:

23-02-01-93	Grille – Inspect for Blister(s) (C)	0.2 Hrs.
23-02-01-94	Grille – Inspect and Replace (C)	1.0 Hrs.

FAILURE CODE: ZZ - Service Action

If you have any questions, contact your Business Center.