

October 14, 2009

TO: ALL CHRYSLER AND DODGE DEALERS

FROM: GLOBAL SERVICE

SUBJECT: RAPID RESPONSE TRANSMITTAL / SERVICE ACTION #09-073
Flash: Driveability Improvements

INVOLVED VEHICLES:

2009 (LC) Challenger SRT8

2009 (LX) Charger/300C

NOTE: This Service Action affects both Sold and Unsold vehicles.

NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership. All involved vehicles will be loaded into the VIP system.

NOTE: This should be a top priority and be completed prior to sale to avoid suspect vehicles being delivered to customers. Sold vehicles should be completed as they come in for service.

DISCUSSION:

A number of vehicles equipped with a 6.1L engine (sales code ESF) and a NAG1 automatic transmission (sales code DGJ) were shipped that require a PCM flash update to incorporate some driveability improvements to improve customer satisfaction.

PARTS REQUIRED:

1 04275086AB Label, Authorized Modification

REPAIR PROCEDURE:

1. Reprogram the PCM with the latest software. Follow the detailed service procedures available in DealerCONNECT/TechCONNECT, Refer To Group 8 - Electrical > Electronic Control Modules - Service Information > Module - Powertrain Control > Standard Procedures > PCM/ECM Programming - Gas.

After PCM reprogramming, the following must be performed:

- a. Clear any DTC's that may have been set in other modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow the tech to clear them.

NOTE: Due to the PCM programming procedure, a DTC will be set in other modules within the vehicle, if so equipped. Some DTC's may cause the MIL to illuminate. From the Home screen select System View. Then select All DTC's. Press Clear All Stored DTC's if there are any DTC's shown on the list.

POLICY: Reimbursable within the provisions of the warranty.

NOTE: USE OF THE LABOR OPERATION INCLUDED WITH THIS SERVICE ACTION ON VEHICLES OTHER THAN THOSE INVOLVED MAY BE SUBJECT TO CHARGE BACK.

TIME ALLOWANCE:

LABOR OPERATION NO:

18-19-06-02 Module, Powertrain Control (PCM) Reprogram (B) 0.2 Hrs.

International Related Operation:

18-00-00-WT StarSCAN/StarMOBILE (International) (B) 0.2 Hrs.

FAILURE CODE: FM – Flash Module

If you have any questions, contact your Business Center.