

November 11, 2009

TO: ALL DODGE DEALERS

FROM: GLOBAL SERVICE

SUBJECT: RAPID RESPONSE TRANSMITTAL / SERVICE ACTION #09-085
Center Console Lid

INVOLVED VEHICLES:

2010 (LC) Challenger

NOTE: This Service Action affects both sold and unsold vehicles.

NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership. All involved vehicles will be loaded into the VIP system.

NOTE: This should be a top priority and be completed prior to sale to avoid suspect vehicles being delivered to customers.

DISCUSSION:

Some LC vehicles were built with the incorrect color stitching on the center console lid. This service action involves replacing the center console lid with one containing the correct color stitching.

PARTS REQUIRED:

1 1QG421DBAA Lid, Center Console

REPAIR PROCEDURE:

1. Remove the 5 fasteners attaching the center console lid to the hinge assembly.
2. Position the correct lid on the hinge, reinstall the mounting fasteners.
3. Torque fasteners to 5 Nm and check for proper lid operation

POLICY: Reimbursable within the provisions of the warranty.

NOTE: USE OF THE LABOR OPERATION INCLUDED WITH THIS SERVICE ACTION ON VEHICLES OTHER THAN THOSE INVOLVED MAY BE SUBJECT TO CHARGE BACK.

TIME ALLOWANCE:

LABOR OPERATION NO:

23-14-15-90 Lid, Center Console - Replace (C) 0.2 Hrs.

FAILURE CODE: ZZ - Service Action

If you have any questions, contact your Business Center.