

February 26, 2010

**TO:** ALL CHRYSLER AND DODGE DEALERS

**FROM:** SERVICE OPERATIONS

**SUBJECT:** RAPID RESPONSE TRANSMITTAL/SERVICE ACTION #10-013  
Sunroof Mechanism Cover Loose and or Cracked

**INVOLVED VEHICLES:**

2009 (LX) 300/300C/Charger

2009 (LC) Challenger

**NOTE:** This Rapid Response Transmittal affects unsold vehicles only.

**NOTE:** The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership. All involved vehicles will be loaded into the VIP system.

**DISCUSSION:**

A small number of vehicles were shipped with sunroof mechanism covers that may be cracked, upside down or not fully seated. Dealers are required to inspect and if necessary replace the sunroof mechanism cover.

**PARTS REQUIRED:**

AR (1) 05137558AB Cover, Sunroof Mechanism **(300 and Challenger Only)**

AR (1) 05174220AA Cover, Sunroof Mechanism **(Charger Only)**

**NOTE:** The 300 and Challenger sunroof mechanism covers are longer in length [325mm (12.8in)] than the Charger [300mm (11.8in)]. Only order parts for vehicles if required based on the inspection procedure.

**SPECIAL TOOLS / EQUIPMENT REQUIRED:**

1 C-4755 Trim Stick

### INSPECTION PROCEDURE:

1. The 300 and Challenger sunroof mechanism covers are longer in length [325mm (12.8in)] than the Charger [300mm (11.8in)]. Confirm the mechanism cover lengths by measuring left to right. Were the lengths correct?
  - a. **YES**- Proceed to step 2.
  - b. **NO**- Proceed to the repair procedure.
2. Inspect the sunroof mechanism cover for cracks. Were there any cracks on the cover (Fig.1)?
  - a. **YES**- Proceed to the repair procedure.
  - b. **NO**- Proceed to step 3.

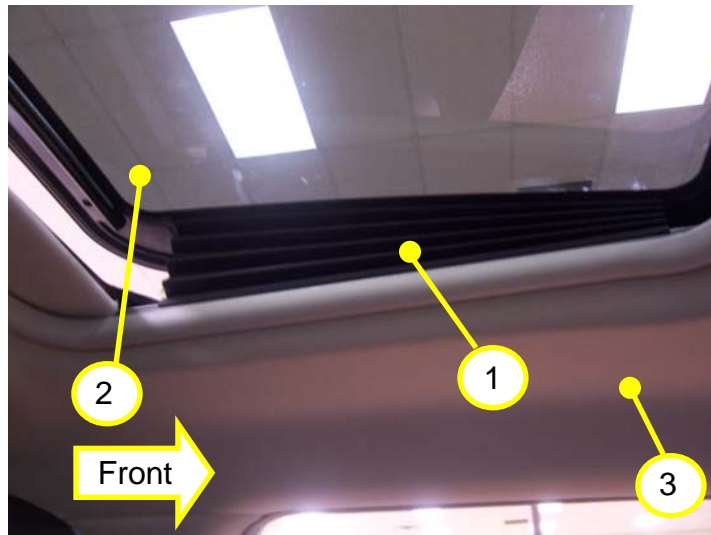


Figure 1- Sunroof Mechanism Cover

1	Sunroof Cover Mechanism
2	Sunroof Glass
3	Headliner

3. Can white lettering be seen on the cover from inside the vehicle?
  - a. **YES**- Proceed to the repair procedure
  - b. **NO**- Proceed to step 4.
4. Gently pull and push the cover forward and rearward. Was the cover fully seated?
  - a. **YES**- Return to dealer inventory
  - b. **NO**- Seat the cover into place by pressing the upper and lower portions of the cover to seat into place.

**REPAIR PROCEDURE:**

1. Remove the sunroof mechanism cover. Refer to the detailed removal procedures available in DealConnect> TechCONNECT under: Service Info> Body> Sunroof> Cover, Sunroof Mechanism> Removal.
2. Install the correct sunroof mechanism cover (based on vehicle type). Refer to the detailed installation procedures available in DealConnect> TechCONNECT under: Service Info> Body> Sunroof> Cover, Sunroof Mechanism> Installation.
3. Return the vehicle to dealer inventory.

**POLICY:** Reimbursable within the provisions of the warranty.

**NOTE: USE OF THE LABOR OPERATION INCLUDED WITH THIS SERVICE ACTION ON VEHICLES OTHER THAN THOSE INVOLVED MAY BE SUBJECT TO CHARGE BACK.**

**TIME ALLOWANCE:**

**LABOR OPERATION NO:**

23-10-32-90	Inspect and or Replace Sunroof Mechanism Covers (D)	0.2 Hrs.
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**FAILURE CODE:** ZZ - Service Action

If you have any questions, contact your Business Center.