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April 22, 2010

**TO:** ALL DODGE AND CHRYSLER DEALERS  
**FROM:** SERVICE OPERATIONS  
**SUBJECT:** RAPID RESPONSE TRANSMITTAL/SERVICE ACTION #10-023  
Cruise Control Inoperative

**INVOLVED VEHICLES:**

2010 (LX) 300, Charger

2010 (LC) Challenger

**NOTE:** This Service Action affects unsold and sold vehicles.

**NOTE:** The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership. All involved vehicles will be loaded into the VIP system.

**DISCUSSION:**

A number of vehicles were shipped with the Cruise control that may be inoperative. The clockspring may be found to have a spread terminal on one of the pins for the Cruise Control system. This issue does not affect any other systems that go through the clockspring.

**PARTS REQUIRED:**

1	68034898AB	Clockspring
1	04649132AA	Bolt (Steering Wheel)

**REPAIR PROCEDURE:**

1. Refer to the service procedure available on DealerCONNECT/TechCONNECT, Group 19 Steering > Column > Module, Steering Column Control> Removal and Installation procedures.

**POLICY:** Reimbursable within the provisions of the warranty.

**NOTE: USE OF THE LABOR OPERATION INCLUDED WITH THIS SERVICE ACTION ON VEHICLES OTHER THAN THOSE INVOLVED MAY BE SUBJECT TO CHARGE BACK.**

**TIME ALLOWANCE:**

**LABOR OPERATION NO:**

19-85-25-90	Replace Clockspring Includes Battery Reconnection Procedure (B)	0.5 Hrs
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**FAILURE CODE:** ZZ - Service Action

If you have any questions, contact your Business Center.