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June 11, 2010

**TO:** ALL DODGE DEALERS

**FROM:** SERVICE OPERATIONS

**SUBJECT:** RAPID RESPONSE TRANSMITTAL/SERVICE ACTION #10-037  
Low Power Steering Fluid

**INVOLVED VEHICLES:**

2010 (LC) Challenger

**NOTE:** This Rapid Response Transmittal affects unsold vehicles only.

**NOTE:** The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership. All involved vehicles will be loaded into the VIP system.

**NOTE:** This should be a top priority and be completed prior to sale to avoid suspect vehicles being delivered to customers.

**DISCUSSION:**

A small amount of vehicles were shipped with low power steering fluid and will require replenishing to the correct level.

**PARTS REQUIRED:**

1 (AR) 05013457AA Fluid, Power Steering

**REPAIR PROCEDURE:**

1. With the vehicle on a level plane inspect the power steering fluid dipstick. Is the fluid at or below the add indicator?
  - a. **YES**>>> Replenish the power steering fluid to the correct level and return the vehicle to dealer inventory.
  - b. **NO**>>> Return the vehicle to dealer inventory.

**POLICY:** Reimbursable within the provisions of the warranty.

**NOTE: USE OF THE LABOR OPERATION INCLUDED WITH THIS SERVICE ACTION ON VEHICLES OTHER THAN THOSE INVOLVED MAY BE SUBJECT TO CHARGE BACK.**

**TIME ALLOWANCE:**

**LABOR OPERATION NO:**

19-00-02-90	Inspect and Replenish Power Steering Fluid Levels (D)	0.2 Hrs.
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**FAILURE CODE:** ZZ - Service Action

If you have any questions, contact your Business Center.