



NUMBER: 03-001-12

GROUP: Differential & Driveline

DATE: July 06, 2012

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SUBJECT:

Rear Axle Gear Whine

OVERVIEW:

This bulletin involves installing a mass damper kit onto the rear cradle.

MODELS:

2009 - 2012	(LC)	Challenger
2009 - 2012	(LX)	300C/Charger
2012	(LD)	Charger

NOTE: This bulletin applies to ALL SRT 8 vehicles (Sales Code ESG, ESH or ESF). or all Challengers equipped with 5.7L engine (sales code EZC, EZH or EZD) and the TR 6060 Manual Transmission (Sales Code DEC).

SYMPTOM/CONDITION:

Customers may indicate that the rear axle whines when driving at steady highway speeds.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68156617AA	Kit, Mass Damper

REPAIR PROCEDURE:

1. Install the mass damper kit (p/n 68156617aa). Follow the mass damper installation instructions outlined in Instruction Sheet K6855768 that comes in the mass damper kit.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
13-30-01-91	Mass Damper, Install on Rear Cradle (Skill Level	0.7 Hrs

	= B; Training Level = 3)	
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FAILURE CODE:

ZZ	Service Action
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