



NUMBER: 07-002-15

GROUP: Cooling

DATE: January 07, 2015

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SUBJECT:

Idler Pulley Noise During Cold Start

OVERVIEW:

This bulletin involves replacing the idler pulley.

MODELS:

2014 - 2015	(KL)	Jeep Cherokee
2011 - 2014	(WK)	Jeep Grand Cherokee
2011 - 2014	(WD)	Dodge Durango
2011 - 2014	(LD)	Dodge Charger
2011 - 2014	(LC)	Dodge Challenger
2011 - 2014	(LX)	Chrysler 300
2011 - 2014	(JC)	Dodge Journey
2011 - 2014	(JS)	Chrysler 200 Dodge Avenger
2011 - 2014	(RT)	Chrysler Town And Country Dodge Caravan

NOTE: This bulletin applies to vehicles built on or before September 01, 2014 (MDH 0901XX) equipped with 3.2L V6 24V VVT Engine (sales code EHB) or 3.6L V6 24V VVT Engine (sales code ERB).

SYMPTOM/CONDITION:

The customer may describe a loud high frequency noise that happens within 20 seconds of engine startup and lasts about 90 seconds intermittently during a cold engine start, approximately 0 degrees C (32 degrees F) and below.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	05281301AA	Idler Pulley

REPAIR PROCEDURE:

Replace the idler pulley. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 07 - Cooling> Accessory Drive> PULLEY, Idler> Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
07-20-22-90	Pulley, Idler - Replace 2011-2014 JC/JS/RT 2014-2015 KL (2 - Skilled)	1 - Engine Repair	0.3 Hrs.
07-20-22-90	Pulley, Idler - Replace 2011-2014 LD/LX/LC/WD/WK (2 - Skilled)	1 - Engine Repair	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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