



NUMBER: 08-047-11

GROUP: Electrical

DATE: August 06, 2011

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SUBJECT:

(DTC) B25AA-01, B25A9-01, Service Keyless System Displayed In EVIC, Or Passive Entry Door Handle Inoperative

OVERVIEW:

This bulletin involves removing and replacing **both** the front driver's **and** front passenger's passive entry door handles at the same time.

MODELS:

2011	(LD)	Charger
2011	(LC)	Challenger

NOTE: This bulletin applies to LD and LC vehicles built before July 8, 2011 (MDH 0708XX) equipped with Remote Proximity Keyless Entry (sales code GXD).

SYMPTOM/CONDITION:

The customer/technician may experience one or more of the following:

- Diagnostic Trouble Codes: B25AA-01 and/or B25A9-01
- The message 'Service Keyless System' may be displayed In the EVIC
- The front driver's and/or front passengers passive entry door handle may be found to function intermittently or to be inoperative after performing standard service procedure diagnostics.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify no DTC's other than those listed above are set. If DTCs are present record them on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom or if the technician finds the DTC, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	1MZ84ARHAF	Inferno Red - Right Front Door Handle
1 (AR)	1MZ85ARHAF	Inferno Red - Left Front Door Handle

Qty.	Part No.	Description
1 (AR)	1MZ84AXRAF	Brilliant Black - Right Front Door Handle
1 (AR)	1MZ85AXRAF	Brilliant Black - Left Front Door Handle
1 (AR)	1MZ84CDMAF	Mineral Gray - Right Front Door Handle
1 (AR)	1MZ85CDMAF	Mineral Gray - Left Front Door Handle
1 (AR)	1MZ84DX8AF	Gloss Black - Right Front Door Handle
1 (AR)	1MZ85DX8AF	Gloss Black - Left Front Door Handle
1 (AR)	1MZ84GBSAF	Deep Water Blue - Right Front Door Handle
1 (AR)	1MZ85GBSAF	Deep Water Blue - Left Front Door Handle
1 (AR)	1MZ84GGEAF	Green with Envy - Right Front Door Handle
1 (AR)	1MZ85GGEAF	Green with Envy - Left Front Door Handle
1 (AR)	1MZ84GW7AF	Bright White - Right Front Door Handle
1 (AR)	1MZ85GW7AF	Bright White - Left Front Door Handle
1 (AR)	1MZ84HBVAF	Blackberry - Right Front Door Handle
1 (AR)	1MZ85HBVAF	Blackberry - Left Front Door Handle
1 (AR)	1MZ84HVGAF	Mango Tango - Right Front Door Handle
1 (AR)	1MZ85HVGAF	Mango Tango - Left Front Door Handle
1 (AR)	1MZ84JRYAF	Redline - Right Front Door Handle
1 (AR)	1MZ85JRYAF	Redline - Left Front Door Handle
1 (AR)	1MZ84JSCAF	Billet Metallic - Right Front Door Handle
1 (AR)	1MZ85JSCAF	Billet Metallic - Left Front Door Handle
1 (AR)	1MZ84JYCAF	Amped - Right Front Door Handle
1 (AR)	1MZ85JYCAF	Amped - Left Front Door Handle
1 (AR)	1MZ84RXFAF	Satin Jet Black - Right Front Door Handle
1 (AR)	1MZ85RXFAF	Satin Jet Black - Left Front Door Handle
1 (AR)	1MZ84WS2AF	Bright Silver - Right Front Door Handle
1 (AR)	1MZ85WS2AF	Bright Silver - Left Front Door Handle
1 (AR)	1MZ84BB8AF	Midnight Blue - Right Front Door Handle
1 (AR)	1MZ85BB8AF	Midnight Blue - Left Front Door Handle
1 (AR)	1MZ84KLBAF	Copperhead Pearl - Right Front Door Handle
1 (AR)	1MZ85KLBAF	Copperhead Pearl - Left Front Door Handle
1 (AR)	1MZ84KL4AF	Header Orange - Right Front Door Handle
1 (AR)	1MZ85KL4AF	Header Orange - Left Front Door Handle
1 (AR)	1MZ84KYVAF	Stinger Yellow - Right Front Door Handle
1 (AR)	1MZ85KYVAF	Stinger Yellow - Left Front Door Handle

Qty.	Part No.	Description
1 (AR)	1MZ84ZR3AF	High Performance Red - Right Front Door Handle
1 (AR)	1MZ85ZR3AF	High Performance Red - Left Front Door Handle

REPAIR PROCEDURE:

1. Remove the front driver's **and** front passenger's passive entry door handles. Refer to the procedures available in DealerConnect / TechCONNECT> Group 23 - Body> Door - Front> Handle, Exterior> Removal - REMOVAL.
2. Replace the front driver's **and** front passenger's passive entry door handles.
3. Install the front driver's and front passenger's passive entry door handles. Refer to the procedures available in DealerConnect / TechCONNECT> Group 23 - Body> Door - Front> Handle, Exterior> Installation - INSTALLATION.
4. Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, clear any DTC's that may be present.
5. Ensure the passive entry system is enabled via the EVIC, radio, or WiTech (depending on vehicle configuration) and verify system function.

NOTE: When the old style handles are replaced, the front driver's and front passenger's passive entry door handles must be replaced at the same time. This is to ensure that the vehicle is equipped with only the new version of the handle.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
23-42-15-90	Passive Entry Door Handles - Replace Both Front Door Handles(C)	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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