



NUMBER: 19-003-09

GROUP: Steering

DATE: July 10, 2009

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SUBJECT:

Steering Gear Honk, Hiss or Groan During Low Speed Parking Lot Maneuvers

OVERVIEW:

This bulletin involves replacing the steering gear.

MODELS:

2009	LX	300 / Magnum / Charger
2009	LC	Challenger

NOTE: This information applies to RWD models built prior to June 30, 2009

SYMPTOM/CONDITION:

Some customers may experience a honk, hiss or groan sound coming from the steering system during low speed parking lot maneuvers.

DIAGNOSIS:

Drive the vehicle slowly and make turns to the right and left similar to those made in a parking lot. If the sound is experienced Perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
AR(1)	68048343AA	Gear, Steering
AR(1)	68043342AA	Gear, Steering
AR(1)	68043033AA	Gear, Steering

NOTE: Gear application is based on part removed from the vehicle.

REPAIR PROCEDURE:

1. Following the procedures in DealerCONNECT> TechCONNECT under: Group 19 > Steering> Gear > Removal / Installation, replace the steering gear based on part number found on the vehicle.
2. Verify the Honk, Hiss or Groan sound is eliminated after gear installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
19-00-01-90	Gear, Steering - Replace (B)	1.1 Hrs.

FAILURE CODE:

ZZ	Service Action
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