



**NUMBER:** 23-039-11

**GROUP:** Body

**DATE:** October 06, 2011

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***SUBJECT:***

Door Smart Glass Self Cycling And/Or Battery Drain

***OVERVIEW:***

This bulletin involves checking the door latch build date (Julian date) and if necessary, replacing both door latch assemblies.

***MODELS:***

2011                      (LC)                                      Challenger

**NOTE: This bulletin applies to vehicles built prior to March 30, 2011 (MDH 0330XX).**

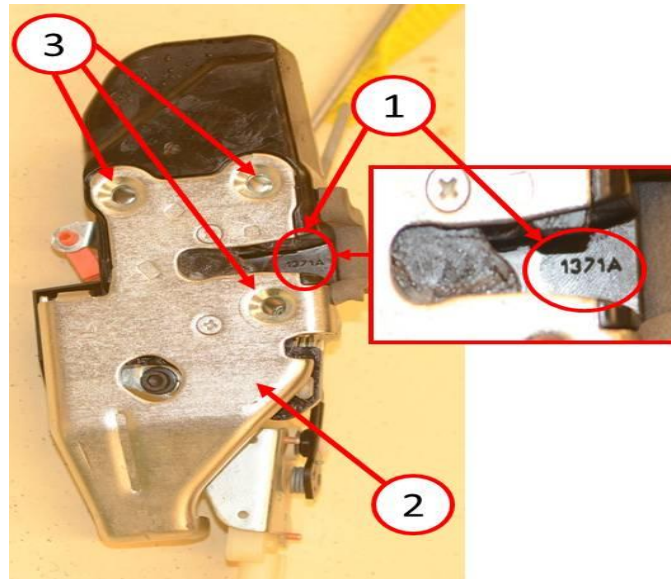
***SYMPTOM/CONDITION:***

The customer may experience an intermittent condition where the door smart glass feature cycles on its own leading to battery drain. This condition is usually experienced when the vehicle is parked and ignition key off.

**DIAGNOSIS:**

If the customer is experiencing this condition, check the door latch build date (1) as shown in the graphic for both Right and Left doors (Fig. 1).

**NOTE: Door latch build dates can be visually checked once the door is opened without removing the latch assembly from the door.**



**Fig. 1 Verify Latch Build Date (Julian Date)**

- 1 - Build Date Location
- 2 - Door Latch Assembly
- 3 - Fastener Locations

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1. Does either of the door latch build dates fall between Julian date 3200 (Nov 20th 2010) and 0841 (March 25th 2011) ?
    - a. Yes >>> proceed to the Repair Procedure and replace the faulty latch and/or latches.
    - b. No >>> further diagnosis is required, this bulletin does not apply.

**PARTS REQUIRED:**

Qty.	Part No.	Description
1	68064402AC	Latch, Right Door
1	68064403AC	Latch, Left Door

**SPECIAL TOOLS/EQUIPMENT REQUIRED:**

C-4755	Trim Stick
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**REPAIR PROCEDURE:**

1. Replace the faulty door latch and/or latches. Refer to the detailed procedures available in DealerConnect>TechCONNECT> under: Service Info> 23-Body> Door - Front> LATCH, Door> Removal/Installation.

**NOTE: Door windows must be in the full upward position to perform the repair.**

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Amount
23-41-01-9E	Inspect Only (D)	0.2 Hrs.
23-41-01-9F	Inspect and Replace Both Door Latches (D)	0.7 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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